

Schedule of Services and Fees

Cable Television and Telephone Services

Each apartment is equipped with a telephone jack and a cable television jack. Each client who wishes to have telephone and/or cable television services must contact the telephone and cable companies to request service. The client will be billed directly by the telephone and cable companies, because these services are not included in the standard apartment utilities.

Parking

Clients may park one automobile in the spaces in the front of the building at no additional cost.

Transportation Services

Clients may utilize the Twinbrook Assisted Living bus service for trips to the grocery store, bank, dry cleaner and department stores on regularly scheduled days. Clients may contact the reception desk to schedule special transportation to nearby doctor appointments on designated days. There is no additional charge for this service.

Clerical Assistance

Clients may obtain clerical assistance at the reception desk at no additional expense.

Activities of Daily Living

A Functional Needs Assessment will be made for each new client to determine his or her need for assistance with activities of daily living. Fees for these services will be charged as follows:

- Bathing – \$20/instance
- Dressing and Grooming – \$10/day
- Incontinence Care or Toileting – \$15/day
- Transferring – \$10/day
- Eating Assistance – \$10/day
- Medication Reminders – \$10/day
- Compression Hose Assistance – \$3/day

Personal Laundry Service

Clients who wish to have their personal laundry done for them may have it done onsite by the Twinbrook Assisted Living staff for \$30 per month. The service is a wash-and-fold service with light ironing as needed, and does not include dry cleaning.

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Laundry Facilities

Laundry facilities are located in the basement of Twinbrook Assisted Living. Washers and dryers are available for client use at no additional charge.

Housekeeping, Chores and Shopping

Housekeeping services are provided on a weekly basis to all clients as a part of the monthly apartment rent. Clients may contact the reception desk to arrange for additional housekeeping assistance, chores or shopping at a rate of \$13 per hour. If a client soils a carpet or any furniture, he or she will be assessed a \$25 cleaning charge per incident.

Meals and Snacks

Breakfast, lunch and dinner are provided to each resident daily as a part of the monthly apartment rental fee. Snacks are available upon request from the reception desk 24 hours a day.

Guests for Meals

Clients may arrange to have guests eat at Twinbrook Assisted Living by making reservations at the reception desk. Current charges for guest meals are available at the reception desk.

Tray Service

Clients may request to have their meals brought to their apartments for a service fee of \$3 per instance.